

PART 19 - Unbundled Network Elements and Number
Portability
SECTION 7 - Unbundled Directory Assistance
Service

1st Revised Sheet No. 1

1. UNBUNDLED DIRECTORY ASSISTANCE

(N)

A. DESCRIPTION

Directory Assistance is provided to a telecommunications carrier whereby its local exchange customers may access the Company's Directory Assistance operators to obtain telephone numbers listed in the Company's Directory Assistance records.

B. TERMS AND CONDITIONS

1. Unbundled Directory Assistance is available to Telecommunications Carriers for use in the provision of a telecommunications service as specified and to the extent required by the Telecommunications Act of 1996, Pub. L. No. 104-104, 110 Stat. 56 (1996) ("the Act") and the rules and regulations of the Federal Communications Commission and the Illinois Commerce Commission.
2. This Section applies to Unbundled Directory Assistance provided by Ameritech Illinois, hereafter referred to as the "Company".
3. General Regulations as found in Part 2 of this Tariff apply to this Section unless otherwise specified in this Section. The term "customer", which appears in Part 2 General Regulations, is the equivalent of the term "telecommunications carrier" as used in this Part.

(N)

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1. UNBUNDLED DIRECTORY ASSISTANCE (cont'd)

(N)

B. TERMS AND CONDITIONS (cont'd)

4. Unbundled Directory Assistance is provided in accordance with the specifications, interfaces, and parameters described in technical documents in D (Technical References). The specifications, procedures and practices used by the Company in its network are listed in order to assist the telecommunications carrier in meeting its responsibility.
5. The telecommunications carrier is responsible for delivering its Directory Assistance traffic either direct from the end office, or to the tandem switch serving the Company designated operator service switch location.
6. The telecommunications carrier is responsible for ordering any required custom routing and obtaining or providing the necessary trunking and termination facilities necessary to route its traffic to the mutually agreed upon point of interconnection with the Company's facilities for access to Directory Assistance services.
7. The Company service switch location to which the telecommunications carrier will deliver its Directory Assistance traffic will be determined by the Company based on the existing capacity of its service centers. The Company, if technically feasible, will enable the telecommunications carrier to deliver its Directory Assistance traffic to the service switch most closely located to the NPA/exchange originating the call.

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1. UNBUNDLED DIRECTORY ASSISTANCE (cont'd)

(N)

B. TERMS AND CONDITIONS (cont'd)

8. The telecommunications carrier provides and maintains equipment at its offices sufficient and in a manner to permit the Company to perform its services in accordance with the equipment operations and traffic operations which are in effect in the Company's Directory Assistance offices. The telecommunications carrier will locate, construct and maintain its facilities to afford reasonable protection against hazard and interference.
9. The telecommunications carrier will furnish the Company, in industry approved format, before Directory Assistance service is initiated, and on an ongoing basis, all information necessary for the provision of that service. This information includes, but is not limited to, listing information for the areas to be served by the Company, and network information necessary to provide for the trunking of Directory Assistance calls. This information, to the extent it is identified, shall be treated as Proprietary Information.
10. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished, by another party, including the telecommunications carrier; and the telecommunications carrier shall indemnify and save the Company harmless against all claims that may arise from the use of information provided by it.

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1. UNBUNDLED DIRECTORY ASSISTANCE (cont'd)

(N)

B. TERMS AND CONDITIONS (cont'd)

11. The Company, upon receipt of a Special Request, and as technically feasible, will provide electronic access to its Directory Assistance database to permit the telecommunications provider to incorporate its local exchange directory assistance listings into the database, or to have access to Company's listings (with the exception of non-published listings) and/or to read the DA listing (with the exception of non-published listings) for the purpose of providing its own Directory Assistance service, or as otherwise authorized in the Rules of the Federal Communications Commission ("FCC") or the Illinois Commerce Commission. The telecommunications carrier agrees to compensate the Company for its relevant costs of developing, installing, providing and maintaining such network element.

C. FEATURES

1. Standard Features

Directory Assistance - a service whereby a telecommunications carrier's end users dial digits, designated by the telecommunications carrier, to obtain listed telephone number information of other subscribers. Directory Assistance calls will be answered and numbers given by an Audio Response Unit (ARU) or an operator if listed in the Company's Directory Assistance records. A maximum of two requested telephone numbers is provided with each Directory Assistance call.

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1. UNBUNDLED DIRECTORY ASSISTANCE (cont'd)

(N)

C. FEATURES (cont'd)

2. Optional Features

Branding - Upon request, and as technically feasible, the Company will provide, in conjunction with Directory Assistance it provides to resellers of its local exchange service, telecommunications carriers subscribing to its ULS, and to telecommunications carriers ordering unbundled Directory Assistance, mechanized front-end branding to establish the telecommunications carrier's identity as the provider of Directory Assistance to its end users on the telecommunications carrier's calls to Company's Directory Assistance, through the use of a recorded announcement.

The telecommunications carrier must obtain or provide any required direct trunking facilities, services, network elements and custom routing necessary to direct trunk its traffic to Company's office so it can provide front-end branded Directory Assistance and must deliver this traffic to the Company designated Directory Assistance switch. For mechanized front-end branding, the telecommunications carrier must provide two (2) cassettes of an announcement, no longer than 3 seconds each, for installation on each Directory Assistance switch serving its end users, or agree to have the Company record the branding announcement.

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1. UNBUNDLED DIRECTORY ASSISTANCE (cont'd)

(N)

C. FEATURES (cont'd)

2. Optional Features (cont'd)

Information Call Completion (ICC) - an optional feature, where facilities permit, which provides a telecommunications carrier's end user, who has accessed Directory Assistance and has received a number from the Audio Response Unit (ARU), the option of having an intraMSA call completed to the requested number by pressing a specific digit on a touch tone telephone. This feature is only available to carriers who direct trunk their Directory Assistance calls to the Company. Only the second provided directory assisted telephone number will be completed if two Directory Assistance requests are made by the end user during the same call. Calls to 800, 900, 976, Enterprise and non-published numbers are not eligible for ICC.

Calls from certain classes of service are not eligible for Information Call Completion due to limiting class of service parameters. These include WATS and Toll Denied classes of service. Other classes of service will be provided with a limited (alternately billed) Information Call Completion option. These classes of service include COCOTS, Public, Semi-Public, Hotel/Motel, Dormitory Service, where technically capable of being provided, and allowed by the Commission.

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1. UNBUNDLED DIRECTORY ASSISTANCE (cont'd)

(N)

D. TECHNICAL REFERENCES

<u>Subject</u>	<u>Technical Reference</u>
Operator Services Systems Generic Requirements	TR-TSY-00217
BOC Notes on the LEC Networks 1994	SR-TSV-002275
NORTEL TOPS DA/DACC Feature Descriptions	/1/

The Technical Reference can be obtained from:

Manager - TIRM Office
Ameritech Services, Inc.
2000 W. Ameritech Center Drive, Locn 3A09F
Hoffman Estates, IL 60196
(847) 248-4328

(N)

/1/ Contact Nortel for available feature documentation.

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Cancels
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1. UNBUNDLED DIRECTORY ASSISTANCE (cont'd)

E. PRICES

Directory Assistance rates apply for all calls.

Branding rate is a one time charge assessed, on a per trunk group basis, for the mechanized front-end branding of Directory Assistance calls.

Information Call Completion rates apply on a completed call basis. In addition to the charge for Information Call Completion, normal Directory Assistance charges, and applicable usage charges apply, if the call is completed on the Company's network. If a call is not completed, only the appropriate charge for Directory Assistance Service will apply.

Rates do not include custom routing, unbundled network elements, end office or tandem switching (where requested).

1. Service Elements

Description	Nonrecurring Charge	Monthly Price	
Information Call Completion, per completed call		\$.021	(T)
Branding, per trunk group ^{/1/}	\$299.73		(T)

/1/ When branding service is provided on a combined toll and assist Operator Service and Directory Assistance trunk group basis, as technically feasible, a single branding charge will apply. The telecommunications carrier is also responsible for the rates applicable to custom routing, transport and any other services or network elements it orders to deliver its traffic to the Company's switch on separate direct trunks

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1. UNBUNDLED DIRECTORY ASSISTANCE (cont'd)

(N)

E. PRICES (cont'd)

1. Service Elements (cont'd)

Description	1 Month	Monthly Payment		
		Term Payment Plans		
		12 Months	24 Months	36 Months
Directory Assistance, Term Payment Plan, rate per call	\$.258	.255	.250	.245

2. Payment Plans

- Month to Month**

The minimum period for the Term Payment Plan is one month, unless otherwise specified. The month-to-month price is subject to Company initiated changes.

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1. UNBUNDLED DIRECTORY ASSISTANCE (cont'd)

(N)

E. PRICES (cont'd)

2. Payment Plans (cont'd)

• **Term Payment Plans**

Term Payment Plan for Directory Assistance

The Term Payment Plan for Directory Assistance is a payment plan which allows the telecommunications carrier to pay a fixed price for Directory Assistance over optional payment periods (terms). The Directory Assistance Term Payment Plan is comprised of a single per call charge. A different price per call applies for the duration of the payment period selected by the telecommunications carrier. The monthly price per Directory Assistance call varies inversely with the length of the payment period, e.g., the monthly price for a shorter period is greater than that for a longer period.

The Payment Plan is available over payment periods of 12, 24 or 36 months.

During the effective term of a Payment Plan period, the monthly price is not subject to Company-initiated changes.

Prior to the expiration of the Payment Plan term, the telecommunications carrier may enter into a new Payment Plan for a period equal to, or greater than, the life of the original Payment Plan at the prices currently in effect at the time of the new Payment Plan. The telecommunications carrier will begin paying the new Payment Plan rate on the day of signing the new Payment Plan contract.

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1. UNBUNDLED DIRECTORY ASSISTANCE (cont'd)

(N)

E. PRICES (cont'd)

2. Payment Plans (cont'd)

• **Term Payment Plans (cont'd)**

At the expiration of the Payment Plan term, if the telecommunications carrier elects to continue Directory Assistance, the telecommunications carrier may select a new Payment Plan at the Payment Plan rate currently in effect. If the telecommunications carrier does not elect to subscribe to a new Payment Plan and does not request discontinuance of Directory Assistance, service will be continued on the Term Payment Plan 1 Month Term basis (month-to-month basis). The Term Payment Plan 1 Month Term (i.e., month-to-month) price currently in effect at the time of expiration of the current Term Payment Plan will apply. The month-to-month Directory Assistance price will be subject to Company initiated price changes.

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1. UNBUNDLED DIRECTORY ASSISTANCE (cont'd)

(N)

E. PRICES (cont'd)

3. Termination Charges

Telecommunications carriers requesting termination of service prior to the expiration date of the Term Payment Plan for Directory Assistance will be liable for a termination charge. The termination charge shall be calculated and assessed to the telecommunications carrier as follows:

Term Payment Plan

The termination charge shall be the difference between the per call price for the term selected by the telecommunications carrier and the per call price of the term (1 month, 12 months, or 24 months) actually completed by the telecommunications carrier prior to the termination date, multiplied by the number of Directory Assistance calls delivered by the telecommunications carrier to the Company from the date on which the term began to and including the date of termination.

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